

Please ask for: Community Hub
Direct dial no: 01424 787000
Date: 8th April 2020



Dr Anthony Leonard & Malcolm Johnston
Executive Directors

Town Hall
Bexhill-on-Sea
TN39 3JX

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St Giles
Woods Corner
Dallington
East Sussex
TN21 9LA



Dear Rother Resident,

The Rother Community Hub is here to support vulnerable residents across the district who may be struggling to access basic services at this time. These are residents who have **not** already been in receipt of a letter from their GP.

Working with voluntary groups across the district, we want to make sure that as part of self-isolation or social distancing no one is left without the basics.

Most people won't need to make contact because they have family or friends who can help but it is vital no one is left on their own if they feel isolated, unwell or anxious.

If you are unable to get to the shops or have no one to bring groceries or medicines to you, contact the Rother Community Hub. Staff at the hub will find a local group or person best placed to help.

We ask that contact is made through the Rother District Council website at <https://www.rother.gov.uk/news/community-support> this will free up the phone lines for those residents without internet access. For those who need to make contact by phone the number is: [01424 787000](tel:01424787000) option 4.

Once a request for support had been made you can expect a return call within 2 working days. Call backs are dealt with in the order they are received so the number of enquiries we receive will determine how long it takes for you to receive a response.

We expect a high level of demand so please don't leave requests until the last moment. All the volunteers are working to get essential supplies out to people but need time to make this happen.

Please only register for support if you have no other support available to you. The number of volunteers is limited and we need to ensure that their services are used where absolutely necessary.



If you need medical help for any reason, do not visit your GP surgery or hospital in person. If you have symptoms of coronavirus (a high temperature or a new, continuous cough), use the NHS website <https://111.nhs.uk/covid-19> or call 111. For life-threatening emergencies, call 999 for an ambulance.

Yours faithfully



Dr Anthony Leonard
Executive Director



Malcolm Johnston
Executive Director

